Clairefontaine

EXACOMPTA PARIS

G. LALO PARIS-1920

Jacques HERBIN

QUO VADIS

RHODIA

Terms of Sale

All prices are shown at suggested retail. Prices subject to change without notice.

Minimum Order:
$100 net on opening order and all re-orders.

To Open a New Account:
Visit Exaclair.com and apply under "Become a Retailer." To establish credit terms, please allow up to two weeks upon submission of a qualifying order. Credit card orders will be processed immediately.

Credit Card Payment:
A processing fee equal to three percent (3.0%) of the total invoice will be added to all payments made by credit card.

Claims

Shipping Discrepancies/Missing Items:
Claims for discrepancies or missing items must be submitted in writing within **5 business days** of the delivery date.

Damaged Cartons/Items:
Claims for damaged cartons or items must be submitted in writing within **2 business** days of the delivery date and must include photos of the damaged cartons and items.

Defective Items/Hidden Damages:
Claims for defective items or hidden damages (within intact packaging) must be submitted in writing within **4 weeks** of the delivery date and must include photos of the packaging and defective items.

Returns:
Merchandise may be returned for a refund within **10 business days** of delivery if in the original, unopened packaging. Request a Return Authorization Number (RA#) from Exaclair's customer service (sales@exaclair.com) prior to returning any item. A 10% restocking fee will be applied to all returns.

Please Note:
Include the purchase order (PO) or invoice number with all claims. Exaclair reserves the right to refuse any claim or return that does not meet these guidelines.

Shipping

All orders are shipped F.O.B./Hamburg, NY from our upstate NY warehouse.

Unless otherwise specified, we ship UPS Ground, FedEx Ground, or USPS Priority Mail. Standard shipping rates apply and are added to all invoices.

Order Online 24/7

ExaclairB2B.com is for the exclusive use of our approved retailers. Check pricing, place orders, and access online-only sales and promotions with discounts up to 70% off suggested retail. Prices subject to change without notice. Approved retailers can email sales@exaclair.com for their username and password.

Online Resources

Product images and descriptions, social media assets, and downloadable catalogs are available to retailers on ExaclairRetailers.com.

Additional brand information can be found at:

Exaclair.com
JHerbin.com
QuoVadisPlanners.com
RhodiaPads.com

Exaclair, Inc.
143 West 29th Street, Suite 1000
New York, NY 10001

Tel. 646-473-1754
Customer Service - x 110
Accounting - x 116
Marketing - x 115

Email: sales@exaclair.com
www.exaclair.com