

About Exaclair, Inc.

Exaclair, Inc. is a subsidiary of Exacompta Clairefontaine, a family of companies based in France.

Our brands include Rhodia, Clairefontaine, Herbin, Stillman & Birn, G. Lalo, Quo Vadis, Brause, Decopatch, Exacompta & Avenue Mandarine.

Exaclair, Inc. is the exclusive U.S. distributor of these fine brands. We are proud to produce our Quo Vadis and Exacompta planners in the USA, along with our Stillman & Birn premium sketchbooks.

Terms of Sale

All prices are shown at suggested retail

Minimum Order:

\$100 net on opening order with credit card

\$250 net on opening order with N/30 terms

\$100 net on all re-orders

Want to Open an Account?

Visit www.exaclair.com and request a new customer application. Credit card orders will be processed immediately. To establish credit terms, please allow up to two weeks upon submission of a qualifying order of \$250.00 (net) or more.

Shipping

All orders are shipped F.O.B./Hamburg, NY from our upstate NY warehouse.

Unless otherwise specified, we ship UPS Ground, FedEx Ground or USPS Priority Mail. Standard shipping rates apply and are added to all invoices.

Claims/Adjustments

Contact us at sales@exaclair.com for a required return authorization number.

All claims for shipping discrepancies, defective or damaged merchandise must be made in writing within 5 days of delivery. Please notify us at the email above.

All merchandise must be returned intact in the original wrapping and shipping carton.

Order Online 24/7

exaclairb2b.com is for the exclusive use of our approved retailers. Please email us for your user name and password at: sales@exaclair.com

exaclairb2b.com allows you to check pricing, place orders, access online-only sales and special promotions.

Be sure to visit the Exaclair Outlet shop where you'll find discounts of up to 70% off suggested retail prices.

Online Resources

www.exaclairretailers.com

Find a photo archive of our product images as well as downloadable and printable versions of our current catalogs.

Additional brand information can be found on our websites:

exaclair.com

rhodiapads.com

quovadisplanners.com

jherbin.com

stillmanandbirn.com

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Customer Service - x 110

Accounting - x 116

Marketing - x 115

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